



Sustainability Code of Good Practice

Aircraft Activities

As part of our commitment to advancing sustainable tourism, we encourage our tourism partners to improve their sustainability performance by providing them with the guidance below.

- ✓ Ensure applicable legal **permits, licenses, & permission** to access the activity area are in place
- ✓ Ensure **insurance** is in place for guests and team
- ✓ Identify **health & safety** risks, implement management systems, and provide appropriate safety equipment
- ✓ Ensure enough team members are available in case of **emergency**
- ✓ Monitor activity **area conditions** (including weather) in advance & during the activity
- ✓ Be familiar with activity area and ensure that **navigation and communication** tools are in good working order
- ✓ Maximise local **economic benefits** through employment and purchasing
- ✓ Avoid single use & disposable items, provide **waste** collection facilities for safe disposal, and pick up any rubbish found in the area
- ✓ Use **eco-friendly products**, e.g., cleaning products
- ✓ Be **waterwise** and take pro-active measures to use water sparingly
- ✓ Minimise **energy** used in the activity as part of a climate action strategy, including flight planning, scheduling, taxiing, and aircraft operations to maximise fuel efficiency
- ✓ Aircraft are not **refuelled** in sensitive areas; spill and drip prevention measures are in place for fuel and oil pollution prevention
- ✓ Apply best practice in **noise abatement** measures and fit aircraft with noise prevention equipment, where available and applicable
- ✓ Provide **information in advance** about your sustainability actions, activity accessibility, what to expect, and what to bring with
- ✓ **Screen participants** ahead of time to make sure that the activity is well suited to their fitness & level of ability
- ✓ Obtain written confirmation, e.g., via **indemnity**, that participants are aware of activity risks
- ✓ **Brief participants** about do's and don'ts, safety, what to expect, logistics, and rubbish collection and disposal before the activity starts
- ✓ **Share information** about local nature & culture, as well as social development / conservation projects that participants may want to support
- ✓ Show **respect** for the land, waterways, wildlife, and other users in the activity area
- ✓ Avoid flights with high **environmental / social impacts risk**, e.g., over breeding and feeding areas, with high bird concentrations, and at low altitude during bird migrations
- ✓ Limit the **number and duration** of flights over protected, culturally significant, or residential areas (especially during early / late hours) to minimise impacts on people & the planet
- ✓ Adhere to indications regarding **minimum flight height** above ground (minimum 300 metres / ±1,000 feet where this is silent)
- ✓ Do not **land** in culturally or environmentally sensitive areas, unless with permits and permissions
- ✓ **Airstrips/ heli/ landing pads** / similar are located far from areas where they might disturb others
- ✓ Repair and compensate for any **damage** caused to the activity area
- ✓ Participate in conserving activity area **integrity**; notify authorities of concerns (e.g., regarding airstrip / heli/ landing pad conditions) and participate in relevant rehabilitation projects

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